



TERMS AND CONDITIONS

Updated on 23/01/2026

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The website my-plan.app, hereinafter referred to as the ‘Platform’, is an initiative of:

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(hereinafter ‘Inter’Act’)

I. GENERAL INFORMATION

1. All our offers and agreements are subject to these general terms and conditions unless we have given prior written consent to derogate from them.
2. By subscribing to one of our services, the customer agrees to these general terms and conditions of sale, waiving any general and specific terms and conditions mentioned in their letters or documents, even if these were written by hand before or after our documents were drawn up.

II. GENERAL TERMS AND CONDITIONS OF USE

1. Scope

These general terms and conditions of use (hereinafter the ‘GTCU’) apply to any visit or use of the Platform and its information by an internet user (hereinafter the ‘User’). By visiting or using the Platform, the User acknowledges that they have read these GTCU and expressly accepts the rights and obligations mentioned therein. In exceptional cases, the provisions of the GTCU may be waived by written agreement. Such waivers may consist of modifications, additions or deletion of the clauses to which they relate and have no impact on the application of the other provisions of the Terms of Use.

We reserve the right to modify our Terms of Use at any time, without prior notice, but we undertake to apply the provisions that were in force at the time you used our Platform.

2. Platform

a. Access and navigation

We take all reasonable and necessary measures to ensure the proper functioning, security and accessibility of our Platform. However, we cannot offer any guarantee of absolute operability and our actions must therefore be considered as being covered by an obligation of means.

Any use of the Platform is always at the User's own risk. We are therefore not liable for any damage that may result from possible malfunctions, interruptions, defects or harmful elements present on the Platform. We reserve the right to restrict access to the Platform at any time, without prior notice.

b. Content

Inter'Act largely determines the content of the Platform and takes great care with the information presented on it. We take all possible measures to keep our Platform as complete, accurate and up to date as possible, even when the information presented on it is provided by third parties. We reserve the right to modify, supplement or delete any part of the Platform and its content at any time, without incurring any liability.

Inter'Act cannot be held liable for any direct or indirect damage that the User may suffer as a result of the information on the Platform. If any content on the Platform is incorrect, incomplete or contrary to morality, please inform us as soon as possible by email (info@my-plan.app) so that we can take appropriate action. Any downloads from the Platform are always at the User's own risk.

c. Services reserved for registered Users

1) Registration

Access to certain services is subject to User registration. Registration and access to the Platform's services are reserved exclusively for natural persons of legal age and legal capacity who have completed and validated the registration form available online on the Platform and these Terms of Use. When registering, the User undertakes to provide accurate and truthful and up-to-date information about themselves and their civil status. The User must also regularly check their personal data to ensure that it remains accurate. Users must therefore provide a valid email address, to which the Platform will send confirmation of their registration for its services. Any communication made by the Platform and its partners is therefore deemed to have been received and read by the User. The User therefore undertakes to regularly check the messages received at this email address and, where applicable, to respond within a reasonable time frame.

Only one registration per individual is permitted. The User is assigned a username allowing them to access a space reserved for them (hereinafter ‘Personal Space’), in addition to entering their password. The username and password can be changed online by the User in their Personal Space. The password is personal and confidential, and Users undertake not to disclose it to third parties.

Inter’Act reserves the right to refuse any request to register for the Platform's services in the event of non-compliance by the User with the Terms and Conditions of Use.

2) Unsubscribing

Regularly registered Users may unsubscribe at any time by visiting the dedicated page in their Personal Space. Any unsubscription from the Platform will take effect after the User has completed the form provided for this purpose, within the following time frame: 24 hours.

d. Content published by the User

The User undertakes to comply with the laws in force in each of their publications on the Platform. They shall pay particular attention to the interests of third parties, offensive content and content that may be contrary to public order or morality. The User remains responsible for any content published on the Platform.

Certain Users who use the Platform have the right to moderate any publication by another User and refuse to publish content online without having to provide justification. Similarly, content published by a User may be modified or deleted without reason or delay.

3. Links to other websites

The Platform may contain links or hyperlinks to external websites. Such links do not automatically imply that there is a relationship between Inter’Act and the external website or even that there is an implicit agreement with the content of these external sites. Inter’Act has no control over external websites. We are therefore not responsible for the safe and correct functioning of hyperlinks and their final destination. As soon as the User clicks on the hyperlink, they leave the Platform. We cannot therefore be held liable for any subsequent damage.

4. Intellectual property

With the exception of content uploaded by Users and exchanged between Users, the structure of the Platform, as well as the text, graphics, images, photographs, sounds, videos, databases, computer applications, etc. that comprise it or are accessible via the Platform are the property of the publisher and are protected as such by applicable intellectual property laws.

Any representation, reproduction, adaptation or partial or total exploitation of the content, trademarks and services offered by the Platform, by any means whatsoever, without the prior, express and written authorisation of the publisher, is strictly prohibited, with the exception of elements expressly designated as free of rights on the Platform.

Users of the Platform are granted a limited right to access, use and display the Platform and its content. This right is granted on a non-exclusive, non-transferable basis and may only be used for personal, non-commercial purposes. Unless prior written consent has been obtained, Users are not authorised to modify, reproduce, translate, distribute, sell or communicate to the public, in whole or in part, any protected elements. Users are prohibited from entering data on the Platform that would modify or be likely to modify its content or appearance. Users are prohibited from entering data on the Platform that could jeopardise the interests of the collective action in which the User is participating.

5. Protection of personal data

Personal data provided by the User when visiting or using the Platform is collected and processed by Inter’Act exclusively for internal purposes. Inter’Act assures its users that it attaches the utmost importance to the protection of their privacy and personal data, and that it is committed to communicating clearly and transparently on this point.

Inter’Act undertakes to comply with the applicable legislation in this area, namely Art. 26 of the GDPR, the Law of 8 December 1992 on the protection of privacy with regard to the processing of personal data, and the European Regulation of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data. The User’s personal data is processed in accordance with the Privacy Policy available below.

6. Applicable law and competent jurisdiction

These Terms of Use are governed by Belgian law.

In the event of a dispute and in the absence of an amicable agreement, the dispute will be brought before the courts of the judicial district where Inter’Act has its registered office.

7. General provisions

Inter’Act reserves the right to modify, extend, delete, limit or interrupt the Platform and associated services at any time, without prior notice and without incurring any liability.

In the event of a breach of the Terms of Use by the User, Inter’Act reserves the right to take appropriate disciplinary and remedial measures. In particular, Inter’Act reserves the right to deny the User access to the Platform or our services, either temporarily or permanently. These measures may be taken without giving any reason and without prior notice. They shall not give rise to any liability on the part of Inter’Act or to any form of compensation.

The illegality or total or partial invalidity of any provision of our Terms of Use shall not affect the validity and enforceability of the other provisions. In such a case, we shall have the right to replace the provision with another valid provision of similar scope.

III. GENERAL TERMS AND CONDITIONS OF SALE

1. Scope of application

These general terms and conditions of sale (hereinafter the ‘GTC’) define the reciprocal rights and obligations in the event of the purchase of products or services on the Platform by a User (hereinafter the ‘Customer’).

The GTC express the entirety of the obligations of the parties. The Customer is deemed to accept them without reservation, failing which their order will not be validated. Exceptions to the provisions of the GTC may be made in exceptional circumstances, provided that such exceptions have been agreed in writing. These exceptions may consist of the modification, addition or deletion of the clauses to which they relate and shall not affect the application of the other provisions of the GTC.

Inter’Act reserves the right to modify the GTC from time to time. The modifications shall be applicable as soon as they are posted online for any purchase made after that date.

2. Online service

Through the Platform, Inter’Act provides the Customer with an online service, without the photographs having any contractual value. The services are described and presented as accurately as possible. Prices and taxes are specified on the Online Platform.

3. Prices

Inter’Act reserves the right to modify its prices at any time by publishing them online. Only the prices indicated and the taxes in force at the time of the Customer’s request shall apply. Prices are indicated in euros and do not include taxes.

4. Online orders

The Customer may purchase a subscription (monthly or annual) via the Mollie interface. By completing the fields on the Mollie interface, the Customer accepts the price and description of the products or services.

In order for their order to be validated, the Customer must accept these Terms and Conditions and Policies by clicking in the indicated place. The Customer must provide an email address, their billing details and, where applicable, a valid address. Any correspondence with Inter’Act may be sent to the email address info@my-plan.app.

Inter'Act reserves the right to block the Customer's order in the event of non-payment, an incorrect address or any other problem with the Customer's account until the problem is resolved.

5. Deadlines

The deadlines for completing the services are set at the time of final confirmation of the order. Any delays in execution shall in no case give rise to termination of the contract or to damages. We shall be exempt from the agreed deadlines in the event of force majeure or any other cause beyond our control occurring either in our offices or at our main managers' premises.

6. Confirmation and payment of the order

a. Payment

The Customer makes payment at the time of final confirmation of the order using the payment method chosen via the Mollie interface. This confirmation serves as a signature. The Customer guarantees Inter'Act that they have the necessary authorisations to use this payment method and acknowledges that the information provided for this purpose constitutes proof of their consent to the sale and to the payment of the sums due for the order.

Inter'Act has put in place a procedure for verifying orders and payment methods in order to reasonably protect itself against any fraudulent use of a payment method, including by requesting identification data from the Customer. In the event of refusal of authorisation of payment by credit card by the accredited bodies or in the event of non-payment, Inter'Act reserves the right to suspend or cancel the order. Inter'Act also reserves the right to refuse an order from a Customer who has not paid for a previous order in full or in part or with whom a payment dispute is ongoing.

b. Confirmation

Upon receipt of purchase confirmation and payment, Inter'Act will send the Customer an invoice in PDF format to the email address provided when placing the order.

7. Membership and Services

This article applies in addition to the other provisions of the contract for any subscription taken out by the Customer via the Platform. The subscription entitles the Customer to access the platform and its services.

The Customer will be billed as follows: monthly or annual billing. All active subscriptions are automatically renewed on each due date, without any notice period or specific email being sent to the Customer. The next due date is directly accessible in the Customer's profile.

The Customer may terminate their current subscription after notifying the Inter'Act team (by email to info@my-plan.app) and giving 30 days' notice.

8. Proof of payment

Communications, orders and payments between the Customer and Inter'Act may be proven by means of computerised records stored in Inter'Act's computer systems under reasonable security conditions. Purchase orders and invoices are archived on a reliable and durable medium considered, in particular, as a means of proof.

9. Guarantees

Inter'Act guarantees that the products or services comply with the contract in accordance with the law in force at the time of its conclusion.

10. Right of withdrawal

If the Customer is a consumer, they hereby waive their right of withdrawal in order to be supplied as soon as possible after the conclusion of the contract.

11. Data protection

Inter'Act will store proof of the transaction, including the order form and invoice, in its IT systems under reasonable security conditions. Inter'Act guarantees its Customer that their personal data will be protected in accordance with the Privacy Policy available below.

12. Force majeure

If Inter'Act is prevented, in whole or in part, from fulfilling the order due to unforeseen circumstances beyond its control, this shall be considered a case of force majeure. In the event of force majeure, Inter'Act is authorised to suspend fulfilment of the order, in whole or in part, for the duration of the force majeure. Inter'Act shall immediately notify the Customer thereof. If the force majeure persists for more than 90 days without interruption, each of the parties to the contract shall be entitled to terminate the contract unilaterally by registered letter sent to the other party. However, the services already performed by the Seller shall be invoiced to the Customer on a pro rata basis.

13. Severability

The illegality or total or partial invalidity of any provision of these GTC shall not affect the validity and enforceability of the other provisions. The Seller reserves the right to replace the illegal or invalid provision with another valid provision of similar scope.

14. Applicable law and competent jurisdiction

These GTC are governed by Belgian law. In the event of a dispute and in the absence of an amicable agreement, the dispute shall be brought before the courts of the judicial district of Inter'Act's registered office.



PRIVACY POLICY

Updated on 23/01/2026

I. PRIVACY POLICY

II. COOKIES

I. PRIVACY POLICY

1. Parties and Purpose

Laboratoire Inter'Act (hereinafter 'Inter'Act' or the 'Data Controller') hereby establishes this Privacy Policy, the purpose of which is to provide transparent information to Users of the website hosted at the following address: my-plan.app (hereinafter the 'Website') in a transparent manner about how personal data is collected and processed by Inter'Act.

The term 'User' refers to any user, whether a natural or legal person, who visits or interacts in any way with the Website. As such, Inter'Act determines all the technical, legal and organisational means and purposes of the processing of Users' personal data. To this end, Inter'Act undertakes to take all necessary measures to ensure that personal data is processed in accordance with the Law of 30 July 2018 on the protection of natural persons with regard to the processing of personal data (hereinafter, 'the Law') and the European Regulation of 26 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter the 'Regulation').

Inter'Act is free to choose any natural or legal person who processes users' personal data at its request and on its behalf (hereinafter the 'Processor'). Where applicable, Inter'Act undertakes to select a Processor offering sufficient guarantees with regard to the technical and organisational security measures for the processing of personal data, in accordance with the Law and the Regulation.

2. Processing of personal data

The use of the Website by Users may result in the communication of personal data. The processing of such data by Inter'Act, in its capacity as Data Controller, or by service providers acting on behalf of Inter'Act, will comply with the Law and the Regulations. Personal data will be processed by Inter'Act, in accordance with the purposes listed below, via: An automated procedure; forms; the use of cookies; the sending of a request;

questionnaires; content sharing (excluding content exchanged between architects, clients and external collaborators in the context of a project).

3. Purpose of personal data processing

In accordance with Article 13 of the Regulation, the purposes of personal data processing are communicated to the User and are as follows:

1. To ensure the performance of the services offered and agreed upon on the Website;
2. To ensure the monitoring of the performance of the services offered;
3. To respond to the User's questions;
4. To compile statistics in order to improve the Website, the services offered and the internal organisation of operations;
5. To improve the quality of the Website and the products and/or services offered by the Data Controller;
6. To enable better identification of the User's areas of interest.

4. Personal data that may be processed

When visiting and using the Website, the User consents to Inter'Act collecting and processing the following personal data in accordance with the terms and principles described in this Privacy Policy:

1. Information provided by Users for contractual purposes and to enable the proper performance of mutual obligations, namely their surname, first name, address, VAT number, IBAN number and bank details; and more generally, any information voluntarily provided by the User;
2. User information provided by filling in forms or by contacting us by telephone, email or other means, such as the User's name, email address and telephone number;
3. With regard to each of the Users' visits to the Website, the information automatically collected is:
 1. the IP address and browser type and model, time zone, operating system;
 2. all information concerning the pages that the User has consulted on the Website, in particular the URL and browsing time.

5. Consent

By accessing and using the Website, the User declares that they have read and freely, specifically, knowingly and unequivocally agreed to the processing of their personal data. This agreement relates to the content of this Privacy Policy. Consent is given by the positive act of the User ticking the box proposing the Privacy Policy via a hyperlink. This consent is a prerequisite for performing certain operations on the Website or for allowing the User to enter into a contractual relationship with Inter'Act. Any contract between Inter'Act and a User relating to the services and goods offered on the Website is subject to the User's acceptance of the Privacy Policy.

The User consents to the Data Controller processing and collecting, in accordance with the terms and principles set out in this Privacy Policy, their personal data that they provide on the Website or when using the services offered by Inter’Act, for the purposes indicated above. The User has the right to withdraw their consent at any time. Withdrawal of consent does not compromise the lawfulness of processing based on consent given prior to withdrawal.

6. Retention period for Users' personal data

In accordance with Article 13 §2 of the Regulation and the Law, the Data Controller shall only retain personal data for as long as is reasonably necessary to fulfil the purposes for which it is processed. This period shall in any case be less than 5 years.

7. Recipients of data and disclosure to third parties

Personal data may be transmitted to Inter'Act's employees, collaborators, subcontractors or suppliers who offer adequate data security guarantees and who collaborate with Inter'Act in the marketing of products or the provision of services. They act under the direct authority of Inter'Act and are responsible for collecting, processing or subcontracting this data. In all cases, the recipients of the data and those to whom this data has been disclosed comply with the content of this Privacy Policy. Inter'Act ensures that they will process this data solely for the intended purposes, in a discreet and secure manner. In the event that the data is disclosed to third parties for direct marketing or prospecting purposes, the User will be informed in advance so that they can give their consent to the use of this personal data.

8. User Rights

Users may exercise their rights at any time by sending an email to the following address: info@my-plan.app, or by sending a letter by post, enclosing a copy of their identity card, to the following address: Laboratoire Inter’Act, Université de Liège - Allée de la Découverte, 9, bâtiment B52/3, 4000 Liège.

a. Right of access

In accordance with Article 15 of the Regulation, Inter’Act guarantees the User the right to access their personal data. The User has the right to obtain access to said personal data as well as the following information:

- the purposes of the processing;
- the categories of personal data concerned;
- the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular recipients who are established in third countries or international organisations;
- where possible, the envisaged period for which the personal data will be stored or, where that is not possible, the criteria used to determine that period;
- the existence of automated decision-making, including profiling, referred to in Article 22, paragraphs (1) and (4) of the Regulation and, at least in those cases, meaningful

information about the logic involved, as well as the significance and the envisaged consequences of such processing for the data subject.

The Data Controller may charge a reasonable fee based on administrative costs for any additional copies requested by the User. When the User submits this request electronically (e.g. via email), the information will be provided in a commonly used electronic format, unless the User requests otherwise. A copy of the data will be provided to the User no later than one month after receipt of the request.

b. Right of rectification

Inter’Act guarantees the User the right to rectify and erase personal data. In accordance with Article 16 of the Regulation, incorrect, inaccurate or irrelevant data may be corrected or erased at any time. The User shall first make the necessary changes themselves from their user account/other, unless these cannot be done independently, in which case the request may be made to Inter’Act.

In accordance with Article 19 of the Regulation, the data controller shall notify each recipient to whom the personal data have been disclosed of any rectification of the personal data, unless such disclosure proves impossible or involves a disproportionate effort. The data controller shall provide the data subject with information on these recipients if the data subject so requests.

c. Right to erasure

The User has the right to obtain the erasure of their personal data as soon as possible in the cases listed in Article 17 of the Regulation. Where the Data Controller has made the personal data public and is obliged to erase it pursuant to the preceding paragraph, the Data Controller, taking into account the available technology and the cost of implementation, shall take reasonable steps, including technical measures, to inform other Data Controllers who process such personal data that the data subject has requested the erasure by such Data Controllers of any links to, or copies or replications of, such personal data. The two preceding paragraphs shall not apply to the extent that such processing is necessary:

- for exercising the right of freedom of expression and information;
- to comply with a legal obligation which requires processing under Union law or the law of the Member State to which the controller is subject, or to
- perform a task carried out in the public interest or in the exercise of official authority vested in the controller;
- establish, exercise or defend legal claims.

In accordance with Article 19 of the Regulation, the Data Controller shall notify each recipient to whom personal data have been disclosed of any erasure of personal data or any restriction of processing carried out, unless such communication proves impossible or involves disproportionate effort. The Data Controller shall provide the data subject with information on these recipients upon request.

d. Right to restriction of processing

The User has the right to obtain restriction of the processing of their personal data in the cases listed in Article 19 of the Regulation. In accordance with Article 19 of the Regulation, the Data Controller shall notify each recipient to whom the personal data have been disclosed of any restriction of processing, unless such communication proves impossible or involves a disproportionate effort. The Data Controller shall provide the data subject with information on these recipients if the data subject so requests.

e. Right to data portability

In accordance with Article 20 of the Regulation, Users have the right to receive from Inter’Act personal data concerning them in a structured, commonly used and machine-readable format. Users have the right to transmit these data to another data controller without Inter’Act obstructing this in the cases provided for in the Regulation.

When Users exercise their right to data portability in accordance with the previous paragraph, they have the right to have personal data transmitted directly from one data controller to another, where technically feasible. The exercise of the right to data portability is without prejudice to the right to erasure. This right does not apply to processing necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller. The right to data portability shall not adversely affect the rights and freedoms of third parties.

f. Right to object and automated individual decision-making

The User has the right to object at any time to the processing of their personal data on grounds relating to their particular situation, including the automation of data carried out by Inter’Act. In accordance with Article 21 of the Regulation, Inter’Act will no longer process personal data unless there are legitimate and compelling reasons for the processing that override the interests and rights and freedoms of the User, or for the establishment, exercise or defence of legal claims.

Where personal data are processed for direct marketing purposes, the User has the right to object at any time to the processing of personal data concerning him or her for such marketing purposes, including profiling to the extent that it is related to such marketing. Where the data subject objects to processing for direct marketing purposes, the personal data shall no longer be processed for such purposes.

g. Right to lodge a complaint

The User has the right to lodge a complaint regarding the processing of their personal data by Inter’Act with the Data Protection Authority, which is competent for the territory of Belgium. Further information can be found on the website: <https://www.autoriteprotectiondonnees.be>. Complaints can be submitted to the following addresses:

Data Protection Authority
Rue de la Presse 35, 1000 Brussels
Tel. + 32 2 274 48 00
Fax. + 32 2 274 48 35
E-mail: contact@apd-gba.be

The User may also lodge a complaint with the court of first instance in their place of residence.

II. COOKIES

9. Cookies

The Website uses cookies to distinguish between Users of the Website. This allows us to provide Users with a better browsing experience and to improve the Website and its content. The purposes and methods of cookies are set out in this article.

a. General principles

A ‘cookie’ is a file that is temporarily or permanently stored on the User's hard drive when visiting the Website, for the purpose of a subsequent connection. Cookies enable the server to recognise the User's computer.

Cookies may also be installed by third parties with whom Inter'Act collaborates. Some of the cookies used by Inter'Act are necessary for the Website to function properly, while others improve the User's experience. The User can customise or disable cookies by adjusting their browser settings.

By using the Website, the User expressly agrees to the management of cookies as described in this article.

b. Types of cookies and purposes

Inter'Act uses different types of cookies on the Website:

- Technical cookies: these are necessary for the Website to function, enable the communication of data entered and are intended to facilitate the User's navigation;
- Statistical and audience measurement cookies: these cookies enable the User to be recognised and are used to count the number of Website Users over a certain period. As they also indicate browsing behaviour, they are an effective means of improving the User's browsing experience by displaying suggestions and offers that may be of interest to them. They also enable Inter'Act to identify and correct any bugs on the Website.
- Functional cookies: these cookies facilitate the use of the Website by remembering certain choices made (e.g. username or language);
- Tracking cookies: Inter'Act uses tracking cookies via Google Analytics to measure Users' interaction with the Website's content and produce anonymous statistics. These

statistics enable Inter’Act to improve the Website. Google provides further explanation of these cookies at the following address:

http://www.google.com/intl/en_uk/policies/privacy/

c. Cookie retention period

Cookies are retained for the time necessary to fulfil the intended purpose. Cookies that may be stored on the User's hard drive and their retention period are as follows: 5 years.

d. Cookie management

If the User does not want the Website to place cookies on their hard drive, they can easily manage or delete them by changing their browser settings. The browser settings also allow the User to receive a warning or notification when a Website uses cookies, enabling them to decide whether to accept or refuse them. If the User disables certain cookies, they accept that the Website may not function optimally. Certain parts of the Website may therefore be unusable or only partially usable.

If the User wishes to manage and/or delete certain cookies, they can do so by using the following link(s):

For Users with the following browsers:

- Internet Explorer: <http://windows.microsoft.com/en-us/windows-vista/block-or-allow-cookies>
- Microsoft Edge: <http://windows.microsoft.com/en-gb/windows-10/edge-privacy-faq>
- Chrome: <https://support.google.com/accounts/answer/61416?hl=fr>
- Firefox: <https://support.mozilla.org/fr/kb/activer-desactiver-cookies-preferences>
- Safari: https://support.apple.com/kb/ph21411?locale=fr_CA

If the User does not want Google Analytics cookies to be used, they are invited to configure their browser accordingly on the following website: <http://tools.google.com/dlpage/gaoptout>.

10. Limitation of liability of the Data Controller

The website may contain links to other websites owned by third parties not affiliated with Inter’Act. Inter’Act is not responsible for the content of these websites or their compliance with the Law and Regulations. The holder of parental authority must give their express consent for minors under the age of 16 to disclose personal information or data on the website. Inter’Act strongly advises persons exercising parental authority over minors to promote responsible and safe use of the Internet. The Data Controller cannot be held liable for collecting and processing personal information and data from minors under the age of 16 whose consent is not effectively covered by that of their legal parents, or for incorrect data - particularly regarding age - entered by minors. Under no circumstances will personal data be processed by the Data Controller if the User specifies that they are under the age of 16.

Inter'Act is not responsible for the loss, corruption or theft of personal data caused in particular by the presence of viruses or as a result of cyber attacks.

11. Security

The Data Controller implements organisational and technical measures to ensure an appropriate level of security for the processing and collection of data. These security measures depend on the costs of implementation in relation to the nature, context and purposes of the processing of personal data.

The Data Controller uses standard encryption technologies within the IT sector when transferring or collecting data on the Website.

12. Changes to the Privacy Policy

Inter'Act reserves the right to modify this Privacy Policy in order to comply with legal obligations in this area. Users are therefore invited to consult the Privacy Policy regularly to be aware of any changes and adaptations. Such changes will be posted on the Website or sent by email for the purposes of enforceability.

13. Applicable law and competent jurisdiction

This Privacy Policy is governed exclusively by Belgian law. Any dispute shall be brought before the courts of the judicial district of Inter'Act's registered office.

14. Your rights

If you are a European resident, you have the right to access the personal information we hold about you and you can request that it be corrected, updated or deleted. If you wish to exercise this right, please contact us using the contact details provided below. Furthermore, if you are a European resident, please note that we process your information in order to fulfil our contractual obligations to you (for example, if you place an order on the Website) or to pursue our legitimate business interests, as listed above.

15. Contact

For any questions or complaints regarding this Privacy Policy, Users may contact the Data Controller at the following address: info@my-plan.app
